

104A Haig Road Auchenflower Ph: 07 3369 5433 Fax: 07 3369 5005 Email: reception@rosaliemc.com.au www.rosaliemiltonclinic.com.au

# Practice Information Sheet

Clinic Opening Hours:

**After Hours Care:** 

Monday to Friday 7:30am – 5:30pm

13 SICK (13 74 25)

Saturday 8:00am - 12:00pm

13 55 66 House Doctor

Sunday & Public Holidays Closed

Home visits – talk to reception

#### **Our Doctors**

Dr Philip Manfield

Dr Katherine Dent

Dr David Brown

Dr Theresa Denham

Dr Helen Israel

Dr Simon Murray

# **Billing Principles:**

Rosalie Milton Clinic is a privately billing practice. Consultations will attract an out of pocket fee which is payable on the day of your visit. We offer Medicare online claiming at the time of your appointment, Medicare will refund your rebate automatically into your nominated bank account.

# Fee Summary:

#### Dr Philip Manfield

Item Number:	Type:	Clinic Fee:	Medicare Rebate:
23	Standard	\$98	\$38.20
36	Long	\$138	\$73.95
44	Prolonged	\$198	\$108.85

Dr David Brown, Dr Helen Israel, Dr Katherine Dent, Dr Theresa Denham and Dr Simon Murray

Item Number:	Type:	Clinic Fee:	Medicare Rebate:
23	Standard	\$90	\$38.20
36	Long	\$130	\$73.95
44	Prolonged	\$190	\$108.85

Our doctors have an enormous breadth of experience and are all residents of the local community. Not far from our clinic is the Wesley Hospital where we have developed a cultivated network of highly trained specialists whom we can rely on for more expertise and skilled advice. We aim to provide a very personal general practice service covering a broad range of areas including cosmetic medicine, skin care and anti-ageing treatments.

#### New Patients are welcome at our clinic

Street parking available

#### To book an appointment call reception

#### To ensure a thorough treatment we require your personal information

Please let reception know if your personal information changes.

Please bring your Medicare card, current medication list and next of kin contact details with you to assist us with this.

#### Results and Reminders:

Patients are to call for test results, or make an appointment with your doctor. If the results are abnormal or require urgent attention we will contact you.

We have a structed recalls and reminders to manage ongoing treatments.

## Medical Records and Privacy:

Your medical record is a confidential file. It is the policy of this clinic to maintain security of your personal health information, and ensure that this information is only available to authorised members of this practice. For a copy of the privacy policy please ask reception.

To ensure continuity of care it is essential to have correct contact information for patients, this allows staff to contact you for results and/or appointments.

Be sure to check your phone number and address with reception.

For patients over the age of sixteen Medicare requires that the file contain your contact information and that a parent or guardian cannot be spoken to on your behalf. (unless your consent is given and recorded in your file).

### All information is private and confidential

# Feedback and Complaints:

Your feedback is always welcome as are your complaints; you may speak to reception staff or call, the Health Care Complaints commission on: 133 646 or via mail: PO Box 13281 Brisbane QLD 4003